

Appendices C, D, E, F (Cabinet Report 24 January 2017)

Type	24 January Cabinet Report New Reference	Department	Division	Member	Ward	Description	2017-18 FTE	2017-18 £000	Included in indicative Three Year Budget (Council Assembly February 2016)?	Amended to reflect Notice of Variation of Division of Cabinet Member Responsibilities
Commitments	101	C&A	Adult Social Care	Cllr Livingstone	All	Adult Social Care Support Grant. One off funding for 2017-18.		1,577	No	
Commitments	102	C&A	Adult Social Care	Cllr Livingstone	All	Improved Better Care Fund - earmarked for ASC to ensure that services can support our most vulnerable residents		1,658	No	
Commitments	103	C&A	Adult Social Care	Cllr Livingstone	All	Winter care pressures, this resource will help to mitigate the winter pressures on adult social care in 2017-18		1,400	No	
Commitments	104	C&A	Adult Social Care	Cllr Livingstone	All	Integration of health and social care		2,000	No	
Commitments	105	C&A	Adult Social Care	Cllr Livingstone	All	Additional funding to reflect London market pressures on range of contracts		1,587	No	
Commitments	106	C&A	Adult Social Care	Cllr Livingstone	All	Additional funds raised through the application of the adult social care precept to ensure that services can support our most vulnerable residents		2,700	Yes	
Commitments	107	C&A	Adult Social Care	Cllr Livingstone	All	Further implementation of Southwark Ethical Care Charter		500	No	
Commitments	108	C&A	Adult Social Care	Cllr Livingstone	All	Demand Pressures for clients over 85 year olds		136	No	
Commitments	109	C&A	Public Health	Cllr Livingstone	All	Commitment in recognition that current demand pressures result in spending in excess of the ring-fenced Public Health Grant in 2016-17 to be recovered through savings in 2017-18		1,650	No	Amended from Cllr Anderson
Commitments	110	C&A	Education	Cllr Mills	All	Increase in costs for free healthy school meals and fruit in schools		100	No	
Commitments	111	E&L	Cllr Wingfield	Cllr Hargrove	All	Revenue to support expansion of playground provision arising from Parks and Top Quality Play commitment		100	No	Amended from Cllr Anderson
Commitments	112	H&M	Modernise (ICT)	Cllr Colley	All	A range of updates, upgrades and enhanced server and system licences to support the enhanced IT infrastructure.		130	Yes	
Commitments	113	H&M	Modernise (Organisation Transformation)	Cllr Colley	All	Budget commitment to support Incorporation of the former Corporate Programmes Unit into Modernisation (was previously funded from reserves)		213	No	
Commitments	114	H&M	Modernise (ICT)	Cllr Colley	All	ICT re-organisation/restructure - increase in-house capacity to maintain/improve business as usual (BAU) and develop/deliver the council's IT strategy		1,000	No	
Commitments	115	H&M	Communities	Cllr Colley	All	Commitment to meet demand pressures for No Recourse to Public Funds services		2,000	No	
Commitments	116	F&G	Professional Finance Services	Cllr Colley	All	Removal of audit and fraud recovery of proceeds of crime income target as Southwark is no longer responsible for housing benefit fraud investigation		85	Yes	

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Commitments	117	Corporate	Corporate	Cllr Colley	All	Concessionary fares increases due to inflation and change in usage patterns		300	Yes	
Commitments	118	Corporate	Corporate	Cllr Colley	All	Review of recharges for central services with regard to savings achieved and targeted with equivalent benefit to the HRA		500	Yes	
Commitments	119	Corporate	Corporate	Cllr Colley	All	Contribution to Modernisation reserves for major council projects		500	Yes	
Commitments	120	Corporate	Corporate	Cllr Colley	All	Contribution to Regeneration and Development reserves for major council projects		500	Yes	
Commitments	121	Corporate	Corporate	Cllr Colley	All	Increase in London Living Wage		250	Yes	
Commitments	122	Corporate	Pensions	Cllr Colley	All	Apprentice levy on large employers being introduced in April 2017 to fund three million new apprentices nationwide by 2020		500	Yes	
Commitments	123	Corporate	Insurance	Cllr Colley	All	Increase in LPFA Levy		100	No	
Commitments	124	Corporate	Insurance	Cllr Colley	All	2% increase in insurance premium tax		80	No	
Commitments	125	Corporate	Corporate	Cllr Colley	All	National Insurance changes		1,500	No	
Commitments	126	Corporate	Corporate	Cllr Colley	All	Estimated cost of NNDR revaluation on council administrative and operational buildings, subject to appeal		1,250	Yes	
Commitments	127	Corporate	Corporate	Cllr Colley	All	Reduction in HB and CTB related admin grants		600	Yes	
Efficiencies and Improved Use of Resources	201	C&A	Adult Social Care	Cllr Livingstone	All	Reorganisation of social work staffing	(2)	(90)	No	
Efficiencies and Improved Use of Resources	202	C&A	Adult Social Care	Cllr Livingstone	All	Cease non-statutory client affairs deputyship function.	(3)	(94)	No	
Efficiencies and Improved Use of Resources	203	C&A	Adult Social Care	Cllr Livingstone	All	Review and remodelling of appointeeship caseholding to reduce/externalise Southwark held appointeeship cases	(2)	(57)	No	
Efficiencies and Improved Use of Resources	204	C&A	Adult Social Care	Cllr Livingstone	All	Efficiencies through greater use of universal services, including using link workers to help service users access third sector provisions in the borough		(50)	No	
Efficiencies and Improved Use of Resources	205	C&A	Adult Social Care	Cllr Livingstone	All	Efficiencies in placement costs through successful negotiation of non-care elements in residential care and supported accommodation rates with providers. This will bring costs in line with benchmarking.		(930)	No	
Efficiencies and Improved Use of Resources	206	C&A	Adult Social Care	Cllr Livingstone	All	Commissioning and contracting efficiencies in Mental Health.		(80)	No	
Efficiencies and Improved Use of Resources	207	C&A	Community Safety	Cllr Hargrove	All	Community Safety Partnership service re-organisation.	(2)	(70)	No	
Efficiencies and Improved Use of Resources	208	C&A	Public Health	Cllr Livingstone	All	Integrated tariff pricing and channel shift for sexual health services		(1,500)	No	Amended from Cllr Anderson

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Efficiencies and Improved Use of Resources	209	C&A	Public Health	Cllr Livingstone	All	Change in referral pathway and remuneration for tobacco control		(100)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	210	C&A	Public Health	Cllr Livingstone	All	Change in referral pathway and remuneration for healthy weight		(50)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	211	C&A	Public Health	Cllr Livingstone	All	Review of the health checks service		(150)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	212	C&A	Public Health	Cllr Livingstone	All	Rationalisation of the substance misuse services		(540)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	213	E&L	Culture	Cllr Situ	All	Complete a total review of the library service to streamline and modernise service provision without closing libraries		(200)	No	
Efficiencies and Improved Use of Resources	214	E&L	Culture	Cllr Situ	All	Review the arts and events staff structure and arts grants	(3)	(205)	No	
Efficiencies and Improved Use of Resources	215	E&L	Regulatory Services	Cllr Hargrove	All	Reconfiguration of division into functionally flexible and adaptive teams with a multi-disciplinary approach to responding to council priorities	(1)	(65)	Yes	
Efficiencies and Improved Use of Resources	216	E&L	Energy and Sustainability	Cllr Wingfield	All	Reduced energy prices and increased efficiency of infrastructure		(75)	Yes	
Efficiencies and Improved Use of Resources	217	E&L	Parks and Leisure	Cllr Hargrove	All	Refocus area repairs and maintenance priorities to optimise opportunities within the existing capital programme		(60)	Yes	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	218	E&L	Parks and Leisure	Cllr Hargrove	All	Review use of existing capital budget contribution in line with new contractual arrangements for leisure facilities maintenance		(140)	Yes	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	219	E&L	Parks and Leisure	Cllr Hargrove	All	Anticipated savings from new Leisure Management Agreement		(850)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	220	E&L	Parks and Leisure	Cllr Wingfield	All	Efficiencies arising from the specification of the new Grounds Maintenance contract		(50)	Yes	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	221	E&L	Parks and Leisure	Cllr Hargrove/Cllr Wingfield	All	Review new parks and leisure management structure	(5)	(200)	No	Amended from Cllr Anderson
Efficiencies and Improved Use of Resources	222	E&L	Waste and Cleansing	Cllr Wingfield	All	Reduce waste service communications programme		(50)	Yes	
Efficiencies and Improved Use of Resources	223	E&L	Regulatory Services	Cllr Wingfield	All	Provision of CCTV service to assist the parking contractor in accordance with legislation		(105)	No	
Efficiencies and Improved Use of Resources	224	E&L	Libraries & Heritage	Cllr Situ	All	Library and Heritage Management team restructure	(1)	(50)	No	

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Efficiencies and Improved Use of Resources	225	E&L	Waste and Cleansing	Cllr Wingfield	All	Remodel waste PFI waste tonnage growth from 1.5% per annum to 1.2% per annum.		(600)	No	
Efficiencies and Improved Use of Resources	226	E&L	Regulatory Services	Cllr Hargrove	All	Review of Warden management	(1)	(70)	No	
Efficiencies and Improved Use of Resources	227	E&L	Regulatory Services	Cllr Hargrove	All	Reconfigure the warden service to provide a visible presence in appropriate areas whilst increasing our environmental enforcement capabilities to crack down on environmental crime such as fly tipping, graffiti, dog fouling and littering.	(7)	(250)	No	
Efficiencies and Improved Use of Resources	228	E&L	Regulatory Services	Cllr Hargrove	All	Review departmental overheads		(100)	No	
Efficiencies and Improved Use of Resources	229	E&L	Regulatory Services	Cllr Wingfield	All	Reduced expenditure arising from adoption of modern ways of parking enforcement and increased income arising from the increase in cashless payments (in line with Council policy)		(350)	No	
Efficiencies and Improved Use of Resources	230	E&L	Regulatory Services	Cllr Wingfield	All	Project based Air Quality Assessments to the extent permitted by parking legislation.		(200)	No	
Efficiencies and Improved Use of Resources	231	E&L	Regulatory Services	Cllr Wingfield	All	Cease discount offered for paying for parking by phone, and savings on parking meter collection costs		(210)	No	
Efficiencies and Improved Use of Resources	232	E&L	Waste and Cleansing	Cllr Wingfield	All	Funding of additional street cleaning staff during leafing season to enable parking enforcement to continue.		(100)	No	
Efficiencies and Improved Use of Resources	233	H&M	Customer Experience	Cllr Cryan	All	Service reconfiguration and rationalisation and procurement efficiencies – merged housing solutions/temporary accommodation	(7)	(271)	Yes	
Efficiencies and Improved Use of Resources	234	H&M	Modernise (HR and Organisation Transformation)	Cllr Colley	All	Service reconfiguration and rationalisation – HR and Organisational Development and Transformation		(137)	Yes	
Efficiencies and Improved Use of Resources	235	H&M	Modernise (ICT)	Cllr Colley	All	Service reconfiguration and rationalisation	(1)	(60)	Yes	
Efficiencies and Improved Use of Resources	236	H&M	Modernise (ICT)	Cllr Colley	All	IT user volume reduction and control		(55)	Yes	
Efficiencies and Improved Use of Resources	237	H&M	Modernise (ICT)	Cllr Colley	All	MFD and telephone call volume reduction and control		(40)	Yes	
Efficiencies and Improved Use of Resources	238	H&M	Modernise (ICT)	Cllr Colley	All	Contract renegotiation and cost reduction – voice/date, hosted services and secure login system		(200)	Yes	
Efficiencies and Improved Use of Resources	239	H&M	Modernise (ICT)	Cllr Colley	All	Contract renegotiation and cost reduction – software licences		(300)	Yes	

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Efficiencies and Improved Use of Resources	240	H&M	Modernise (CFM)	Cllr Colley	All	Operational estate rationalisation programme		(110)	Yes	
Efficiencies and Improved Use of Resources	241	H&M	Modernise (CFM)	Cllr Colley	All	FM services re-procurement	(2)	(72)	Yes	
Efficiencies and Improved Use of Resources	242	H&M	Modernise (CFM)	Cllr Colley	All	Service reconfiguration and rationalisation – postal services		(60)	Yes	
Efficiencies and Improved Use of Resources	243	H&M	Modernise (CFM)	Cllr Colley	All	Reconfigure staff catering arrangements		(35)	Yes	
Efficiencies and Improved Use of Resources	244	H&M	Modernise (CFM)	Cllr Colley	All	Stationery and consumables reduction and control alongside a review of stationery core supplier list - pursue cheaper procurement options		(40)	Yes	
Efficiencies and Improved Use of Resources	245	H&M	Modernise (CFM)	Cllr Colley	All	Review of cleaning and security service levels across operational estate		(30)	Yes	
Efficiencies and Improved Use of Resources	246	H&M	Modernise (CFM)	Cllr Colley	All	Review of removals and storage arrangements		(40)	Yes	
Efficiencies and Improved Use of Resources	247	H&M	Modernise (ICT)	Cllr Colley	All	Renegotiation of wide area network (WAN) contract		(150)	No	
Efficiencies and Improved Use of Resources	248	H&M	Modernise (CFM)	Cllr Colley	All	Reduction in postage charges - cease using first class mail		(25)	No	
Efficiencies and Improved Use of Resources	249	H&M	Modernise (CFM)	Cllr Colley	All	Restructure/rationalisation - recruit to critical operational/technical posts with consequent reduction of 4 posts overall	(4)	(220)	No	
Efficiencies and Improved Use of Resources	250	H&M	Modernise (CFM)	Cllr Colley	All	Invest to Save - installation of hand dryers at Tooley Street offers on-going contractual saving over current provision		(30)	No	
Efficiencies and Improved Use of Resources	251	H&M	Modernise (HR)	Cllr Colley	All	Overachievement of savings as part of an ambitious remodelling of the HR function which has resulted in a reduction in employee costs of c.20% and further savings across the baseline budget.		(138)	No	
Efficiencies and Improved Use of Resources	252	H&M	Modernise (Organisation Transformation)	Cllr Colley	All	Deletion of two posts through the voluntary severance scheme (year 1). The work of the team is under review in order to deliver the requirements of the new workforce strategy.	(2)	(124)	No	
Efficiencies and Improved Use of Resources	253	H&M	Customer Experience	Cllr Cryan	All	Reduce usage/cost of nightly paid accommodation through alternative provision (estate voids, private rented sector) and unified TA procurement through H&M.		(500)	No	

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Efficiencies and Improved Use of Resources	254	H&M	Asset Management	Cllr Cryan	All	Rationalisation of the newly combined Specialist Housing Service comprising: Adaptations, Handypersons, Private Sector Renewal/ Empty Homes.		(36)	No	
Efficiencies and Improved Use of Resources	255	H&M	Central Services	Cllr Cryan	All	Reduction in legal contingency budget		(13)	No	
Efficiencies and Improved Use of Resources	256	CE	Planning	Cllr Williams	All	Continued rationalisation of the planning organisational structure in line with natural turnover of staff and changing demands for the service		(75)	Yes	
Efficiencies and Improved Use of Resources	257	CE	Regeneration	Cllr Williams	All	Realignment of staffing resources to support major programmes of work and reorganisation of property services		(100)	Yes	
Efficiencies and Improved Use of Resources	258	CE	External Affairs Division	Cllr John	All	Review of function and activity		(382)	Yes	
Efficiencies and Improved Use of Resources	259	CE	Regeneration	Cllr Williams	All	Reduce various running costs		(8)	No	
Efficiencies and Improved Use of Resources	260	F&G	Exchequer Services	Cllr Colley	All	Review and rationalise FTSS structure in the context of an increase in electronic transactions. Review of key processes supporting IT and productivity levels within the area	(2)	(75)	Yes	
Efficiencies and Improved Use of Resources	261	F&G	Exchequer Services	Cllr Colley	All	Housing Benefits processing – implementation of Universal Credit reduced the volume of staff required for processing HB	(8)	(320)	No	
Efficiencies and Improved Use of Resources	262	F&G	Exchequer Services	Cllr Colley	All	Local support services – reduction in support activities and integration of new income collection functions to provide economies in scale in the Rightfully Yours and similar teams	(1)	(50)	No	
Efficiencies and Improved Use of Resources	263	F&G	Exchequer Services	Cllr Colley	All	Move towards becoming a cashless council by 2017/18 including review of bullion office services	(4)	(150)	No	
Efficiencies and Improved Use of Resources	264	F&G	Law and Democracy	Cllr John	All	Realignment of staffing budgets in prior year and review of staffing structure to provide a more efficient use of resources across law and democracy division incorporating legal, constitution and land charges	(6)	(310)	Yes	
Efficiencies and Improved Use of Resources	265	F&G	Law and Democracy	Cllr John	All	Cease or reduce undertaking work upon which service departments place a low priority, or if services could be provided more cheaply externally	(2)	(100)	Yes	
Efficiencies and Improved Use of Resources	266	F&G	Law and Democracy	Cllr John	All	Review of support services following restructure of division	(2)	(60)	Yes	

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Efficiencies and Improved Use of Resources	267	F&G	Law and Democracy	Cllr John	All	Review fees through revised service agreements with client departments		(75)	Yes	
Efficiencies and Improved Use of Resources	268	F&G	Law and Democracy	Cllr John	All	Review provision of training to take advantage of lower cost and free provision provided via contracts		(20)	Yes	
Efficiencies and Improved Use of Resources	269	F&G	Professional Finance Services	Cllr Colley	All	Staff savings of £257k in 2017/18 through impact of voluntary redundancies. This is a reduction of a 5 posts in 2017/18 across PFS; equivalent to a 6% reduction in FTE. Note this in addition to a 35% reduction in posts in finance in 2016/17.	(5)	(257)	Yes	
Efficiencies and Improved Use of Resources	270	F&G	Professional Finance Services	Cllr Colley	All	Deletion of apprentice post in anti fraud team, and deletion part year of anti fraud grade 10 post (from 01/10/17)	(2)	(43)	Yes	
Efficiencies and Improved Use of Resources	271	F&G	Finance and Information Governance	Cllr Colley	All	Permanent reduction in one post that has been held vacant pending savings; this equates to a 5% reduction in FTE across the division.	(1)	(55)	No	
Efficiencies and Improved Use of Resources	272	F&G	Finance and Information Governance	Cllr Colley	All	Reduction in departmental sponsorship scheme of professional training across Finance, Legal and Exchequer Services.		(10)	No	
Efficiencies and Improved Use of Resources	273	F&G	Finance and Information Governance	Cllr Colley	All	Reduction in external audit core fees (£100k) and external audit grants fee (£30k)		(130)	No	
Efficiencies and Improved Use of Resources	274	Corporate	Corporate	Cllr Colley	All	Review of existing debt structure for 160 Tooley Street, including further reduction in General Fund debt liabilities, subject to agreement with external auditors		(2,000)	Yes	
Efficiencies and Improved Use of Resources	275	Corporate	Corporate	Cllr Colley	All	Review of council's minimum revenue provision in order to reduce revenue costs for 2017/18 onwards by extending repayment periods of depreciation subject to agreement with external auditors		(3,700)	No	
Income Generation	301	E&L	Culture	Cllr Situ	All	Introduce a self-financing events service and increased income from events hires		(225)	No	
Income Generation	302	E&L	Waste and Cleansing	Cllr Wingfield	All	Increase income from expansion of commercial waste service in response to demand		(40)	Yes	
Income Generation	303	E&L	Energy and Sustainability	Cllr Wingfield	All	Income from additional solar panel installations at sites to be identified		(10)	Yes	
Income Generation	304	E&L	Regulatory Services	Cllr Wingfield	All	Additional income from highway licensing and management fees arising from major regeneration projects		(150)	Yes	
Income Generation	305	E&L	Parks and Leisure	Cllr Wingfield	Surrey Docks	Marina fees reviewed and increased except for the berthing fees for current resident berthholders where the agreed reducing discount is applied.		(60)	Yes	

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Income Generation	306	E&L	Parks and Leisure	Cllr Wingfield	Surrey Docks	Redevelopment and potential expansion of marina facilities in Greenland Dock		(100)	No	
Income Generation	307	E&L	Regulatory Services	Cllr Hargrove	All	Continued implementation of additional licensing scheme for houses in multiple occupation and of the selective licensing scheme for private rented properties		(400)	No	
Income Generation	308	E&L	Regulatory Services	Cllr Wingfield	All	Bring charges for parking bay suspension to inner London average		(70)	No	
Income Generation	309	E&L	Regulatory Services	Cllr Wingfield	All	Income from private contractors for the right to access the public realm during construction works		(400)	No	
Income Generation	310	E&L	Parks and Leisure	Cllr Hargrove	All	Extra income from café and concessions procurement		(50)	No	Amended from Cllr Anderson
Income Generation	311	H&M	Modernise (CFM)	Cllr Colley	All	Increase rental income for occupation of Tooley Street by Clinical Commissioning Group (CCG)		(107)	No	
Income Generation	312	H&M	Modernise (CFM)	Cllr Colley	All	Generate income from lettings		(75)	No	
Income Generation	313	CE	Planning	Cllr Williams	All	Additional Community Infrastructure Levy (CIL) service charge income arising from continuing stream of developments		(100)	No	
Income Generation	314	CE	Planning	Cllr Williams	All	Additional planning fee income in line with continued increase in demand and increase in fees (set nationally)		(125)	No	
Income Generation	315	CE	Planning	Cllr Williams	All	Review of fees for pre-planning advice		(75)	No	
Income Generation	316	CE	Planning	Cllr Williams	All	Provision of additional in-house planning consultancy for council projects		(50)	Yes	
Income Generation	317	CE	Regeneration	Cllr Colley	All	Ongoing review of commercial rents to renew and replace leases and to reduce running costs		(108)	No	
Income Generation	318	CE	Regeneration	Cllr Williams	All	Charging for services provided through partnerships associated with major regeneration projects borough wide		(35)	Yes	
Income Generation	319	F&G	Exchequer Services	Cllr Colley	All	Create internal enforcement agents for debt recovery		(200)	No	
Income Generation	320	F&G	Exchequer Services	Cllr Colley	All	An increase to the original income generation proposal - HB overpayment recovery - increase income on debt recovery (subject to future government welfare benefit changes including universal credit)		(100)	No	
Savings Impacting on Service Delivery	401	C&A	Adult Social Care	Cllr Livingstone	All	Review of day care provision for people with learning disabilities, including the review of managed account provider services (MAPS), to align with duties under the Care Act and to develop options for alternative provision		(537)	No	

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Savings Impacting on Service Delivery	402	C&A	Adult Social Care	Cllr Livingstone	All	Rationalisation of the personal budgets offer through applying a 10% deflator across care groups to bring in line with comparator authorities. Implementation over review cycle to ensure that the impact on each individual client is mitigated appropriately.		(410)	No	
Savings Impacting on Service Delivery	403	C&A	Adult Social Care	Cllr Livingstone	All	Rationalisation of respite offer for people with learning disabilities, to align with duties across the Care Act	(9)	(350)	No	
Savings Impacting on Service Delivery	404	C&A	Adult Social Care	Cllr Livingstone	All	Rationalisation of transport provision to align with national statutory duty		(375)	No	
Savings Impacting on Service Delivery	405	C&A	Adult Social Care	Cllr Livingstone	All	Rationalisation of equipment provision to align with statutory duty. Non-statutory equipment will need to be purchased by clients/families or provided via local charities		(900)	No	
Savings Impacting on Service Delivery	406	C&A	Adult Social Care	Cllr Livingstone	All	Rationalisation of commissioned services previously funded by Supporting People grant which is no longer provided by government. Targeting remaining funding on those who will benefit most from this enhanced housing support to move on into mainstream housing.		(1,680)	No	
Savings Impacting on Service Delivery	407	E&L	Parks and Leisure	Cllr Wingfield	All	Reduce tree inspection frequency and intervention levels	(1)	(50)	Yes	Amended from Cllr Anderson
Savings Impacting on Service Delivery	408	H&M	Communities	Cllr Hargrove	All	Contract renegotiation and cost reduction – VCS commissioning	(1)	(74)	Yes	
Savings Impacting on Service Delivery	409	H&M	Communities	Cllr Hargrove	All	Reduced staffing – Community Participation and Civic Office	(2)	(100)	Yes	
Savings Impacting on Service Delivery	410	H&M	Customer Experience	Cllr Colley	All	Move to online only provision for some appropriate non-emergency services – Customer Services	(6)	(229)	Yes	
Savings Impacting on Service Delivery	411	H&M	Customer Experience	Cllr Colley	All	Remove residual Bermondsey My Southwark Service Point (MSSP) budgets following 2016-17 closure		(221)	No	
Savings Impacting on Service Delivery	412	H&M	Resident Services	Cllr Cryan	All	Rationalisation of corporate/housing strategy functions within H&M - former homelessness prevention grant savings can be released in year 1, but funding for fixed-term post to be retained until 2018/19 for Temporary Accommodation (TA) strategy.		(55)	No	
							(94)	(2,792)		